

Before Your First Visit

1. Finding a good appointment
 - a. You are welcome to schedule yourself on our website in an appointment slot that works well with your schedule.
 - b. Call the practice and chat with us! Kayla is our outstanding Front Office Coordinator who would love to talk with you, but if she is busy, then Cassidy or Dr. Barta can also help to get you scheduled and acquire the information needed before your appointment.
 - i. Our schedule strategically varies to accommodate the schedules of our patients.
2. A chart is then created in our system whether you find an appointment yourself or call us to schedule you.
 - a. You will then be a part of our automated messaging system which includes HIPAA-compliant paperless forms!
 - b. Please fill out your new patient paperwork forms as soon as possible. We like to review your medical and dental history before your appointment and need all the time we can get when trying to communicate with your insurance company.
 - i. At a minimum, we need your forms 24 hours before your first appointment for the best chance of giving you accurate expectations of cost and insurance coverage
 - c. Let us know if you have any urgent needs!
 - i. We do our best to accommodate same-day treatment requests and respect the appointment times of patients who were previously scheduled
3. We are happy to reach out to your previous dental practice for you to request previous X-rays, treatment notes, and beyond.
 - a. Let us know if this is the case so that we can send you a records release authorization form!
4. We ask that all of our patients arrive 10 minutes early to their appointment